

WELCOME BACK TO...

# ROCK & FAIRY!

WE ARE COMMITTED TO PROVIDE YOU WITH A SAFE ENVIRONMENT THAT COMPLIES WITH GUIDELINES ISSUED BY THE GOVERNMENT AND LOCAL AUTHORITY.

SO, HERE IS 'WHAT TO EXPECT' WHEN YOU VISIT ROCK & FAIRY...

- WE HAVE ARRANGED THE SALON SPACE TO ADHERE TO SOCIAL DISTANCING
- EVERY SURFACE WILL BE CLEANED REGULARLY & STYLING SECTIONS SANITISED AFTER EVERY APPOINTMENT
- ALL EQUIPMENT WILL BE DISINFECTED BEFORE & AFTER EVERY APPOINTMENT
- STAFF WILL BE WEARING PPE AT ALL TIMES THAT WILL BE REPLACED AFTER EVERY APPOINTMENT
  - SCREENS INSTALLED AT THE DESK & WASH BASINS
  - DISPOSABLE GOWNS & TOWELS USED AT ALL TIMES
- WE WILL NOT BE PROVIDING MAGAZINES OR REFRESHMENTS (BUT FEEL FREE TO BRING YOUR OWN!)
- WE WILL BE WORKING AT A REDUCED CAPACITY TO KEEP STYLIST'S LIMITED TO ONE CLIENT AT A TIME
- YOU WILL ENTER THE SALON THROUGH OUR MAIN ENTRANCE AND EXIT OUT OF THE NEW SALON
  - CARD/PRE-PAYMENT BANK TRANSFER ONLY – NO CASH PLEASE

WHAT WE WOULD LIKE FROM OUR LOVELY CLIENTS...

- PLEASE BRING A MASK WITH YOU AND WEAR IT AT ALL TIMES (IF YOU FORGET WE WILL SUPPLY ONE FOR YOU)
- ARRIVE AT THE EXACT TIME OF YOUR APPOINTMENT (LATENESS MAY RESULT IN A CHARGED CANCELLED BOOKING)
  - WHEN ENTERING THE SALON PLEASE WASH YOUR HANDS WITH THE SANTISIER PROVIDED
  - PLEASE ATTEND YOUR APPOINTMENT ALONE (NO ADDITIONAL HUMANS OR PETS I'M AFRAID)
  - KEEP BELONGINGS TO A MINIMUM AS YOU WILL BE ASKED TO KEEP THEM ON YOU
- MISSED APPOINTMENTS & BOOKINGS NOT CANCELLED WITHIN 24 HOURS NOTICE WILL BE CHARGED
- PLEASE CONTACT US TO RE-ARRANGE YOUR APPOINTMENT IF YOU HAVE A TEMPERATURE OR ARE FEELING UNWELL; OR IF ANY PERSON IN YOUR HOUSEHOLD IS UNWELL OR SELF-ISOLATING.

I AM HAPPY TO DISCUSS ANY OF YOUR CONCERNS SO PLEASE FEEL FREE TO CONTACT ME AT ANYTIME.

WE CAN'T WAIT TO SEE YOU!

CHRIS, LINDZI & ALL THE TEAM AT ROCK & FAIRY x